

AS A CONSUMER OF DSL,I WANT TO CONTINUE TO SUBSCRIBE TO INDEPENDENT COMPANIES WHICH PROVIDE THAT SERVICE. MY REASON IS QUITE SIMPLE. IF I HAVE ANY KIND OF A PROBLEM WITH MY CONNECTION AND CALL FOR SERVICE, A PERSON ANSWERS THE PHONE AND HELPS ME MAKE THE NECESSARY CORRECTION. IT IS NEARLY IMPOSSIBLE TO GET AROUND AUTO-ANSWERING WITH BIG COMPANIES. I AM TAKING ALL POSSIBLE STEPS TO DISCONTINUE PURCHASING SERVICES FROM "SBC".